



Phone: 800-834-1180

PRE-INSTALLATION GUIDE

Sheoga offers a variety of $\frac{3}{4}$ " Solid & $\frac{3}{4}$ " Engineered flooring choices in Clear or Character grades, widths, and species in textured or smooth face. All options are available in Unfinished or Prefinished styles.

Solid & Engineered installation procedures should follow the guidelines set forth by the National Wood Flooring Association (NWFA). These Industry standards are available by calling 800-422-4556.

BEFORE INSTALLATION: Inspect the product, with a clear understanding of your client's expectations. Any concerns about the species, milling, grade, surface texture, stain color or finish **MUST** be directed to Sheoga before installation. Sheoga Hardwood Flooring will not be liable for any costs of product, labor, or replacement if issues of concern are not resolved **PRIOR** to installation.

Flooring professionals are responsible for the final appearance of the floor. Stagger end-joints at least 6"-8" apart. Avoid installing any pieces of question or concern. Salvage pieces with missing end tongue-and-groove to start or finish off rows.



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JOBSITE CONDITIONS:

Sheoga brand flooring is kiln-dried, equalized and conditioned to a final moisture content of 6%-8%. The temperature in this process far exceeds 130o, at which point the wood is sterilized for interior use. The flooring should not be exposed to high humidity or moist conditions. All concrete, masonry, sheetrock, and paint should be thoroughly dried and cured before receiving the wood flooring. The surrounding environment should be at or near occupancy levels for a week or more prior to delivery. Monitoring and adjusting humidity levels prior to delivery will assure ideal conditions for acclimation. Allow a week or two for the wood to acclimate to its new home prior to installation.

SUBFLOOR:

5/8" or thicker plywood is suitable. 3/4" OSB is also an acceptable substrate . On a subfloor under 1", the flooring direction should run opposite to the joist. 1" plus subfloor provide the option of running in either direction.

Particle board of any thickness is not recommended. Moisture content of the subfloor and the new wood flooring should not vary by more than 2%-3%.

LAYING AND FASTENING THE FLOORING:

Cover the subfloor with a good vapor-retardant paper. Use 2" cleats or staples, spaced 8"-10" apart for widths under 3"; spaced 6"-8" for widths over 3". Use 1 1/2" cleats or staples over radiant heat or with 3/4" plywood over a concrete slab. Nailing is required within 2" of all end joints. Allow

an expansion gap of 1/2" + from all walls. Engineered flooring can be glued directly to concrete or over radiant heat. Be sure to follow the recommendations from the National Wood Flooring Association. These recommendations are listed on our website at www.sheogaflooring.com. We **DO NOT RECOMMEND** using our engineered products for a floating floor.

FOR LIFELONG BEAUTY:

Maintaining adequate humidity surrounding the hardwood flooring is important. Excessive humidity swings will cause the flooring to crack, shrink, cup or expand. In most climates, 35%-50% humidity is a reasonable level. Occupants of the home should be made aware of the characteristics of wood flooring. A hygrometer properly placed is a great tool to monitor humidity levels throughout all seasons. Use protective pads under chair legs and furniture bases. Place entrance mats by exterior doors. Rugs should be used in high traffic areas (avoid rubber-backed rugs). Vacuum and sweep floors often to remove loose dirt and grit, then clean with a floor cleaner recommended by your flooring installer or dealer.

Prefinished floors can be susceptible to color changes with high UV exposure. Some floors may darken, while others can become bleached out. Direct exposure to sunlight is very harsh for any type of finished product. We encourage you to minimize direct sunlight with sheers or curtains to diffuse UV exposure.